Exit Counseling for Federal Direct Loans

Go to the Federal Student Aid website, studentaid.gov

- Sign in by clicking the “LOG IN” button
- Enter the FSA ID Username and FSA Password
  - If you need to create your FSA ID and password - https://studentaid.gov/help/create-fsa-id
  - If you have forgotten your FSA ID and/or password - https://studentaid.gov/help/forgot-fsa-id

- Select “MANAGE LOANS” at the top of the page and then “Complete Exit Counseling”
• You will need to select “Start” in the box stating that you are an Undergraduate Student

• Read and complete all necessary steps. NOTE the following:
  o In the “Confirm Contact Info” section – Be sure to use an email address that you will have AFTER you graduate.
  o For the “References” section – In the case of default, your loan servicer will need to contact your references to try to locate you. Be prepared with three names, their addresses, phone numbers and email addresses to complete the step without complications.
  o For “Notify Schools” – Select “University of Pittsburgh” as the school to be notified

• Take your time going through this process. It has a lot of great information that you will want to know in repaying your Federal Student Loans.

• Be sure to progress with the counseling until you receive a confirmation that it has been successfully submitted.